



Dear Citizens,

On August 1, 2007, the Mayor's Office of Neighborhoods and Constituent Services embarked on the **311 Community Challenge** to help strengthen confidence in the 311 system among residents, community leaders and stakeholders. 311 is an efficient tool for resolving neighborhood concerns and through this challenge we hope to encourage greater use of the system by community leaders and the members of their organizations.

The challenge will allow participating communities to call 311 with specific service requests. Those requests could include graffiti, debris on wires, potholes, faded signs, street light repair, etc. At the end of each month of the Challenge, the number of service requests called in by each community association will be tallied and nine district winners will be selected as well as one citywide winner. "District" refers to the police district that your neighborhood falls within.

This Is How It Works:

- 1) During each challenge period, the Mayor's Office of Neighborhoods will identify up to 4 types of service requests for your community association to report.
- 2) From the 1st to the 15th of every month, your community association members will be challenged to call 311 to report as many of those specific service request types as they can find. The requests **do not** have to be within your association's boundaries, but you must provide your Community Group ID Number in order to receive credit for the call. You will receive your Community Group ID Number when you contact neighborhood@baltimorecity.gov to confirm that you will participate in the 311 Community Challenge.
- 3) **We cannot accept 311 requests via email for this Community Challenge. You must call 311.**

- 4) When calling in a service request for this Challenge, you will need to do the following:
 - a) Say that you are calling in for the 311 Community Challenge
 - b) Identify the type of service you are requesting
 - c) Identify the location of the problem (closest street address or intersection)
 - d) Provide any additional information to the Customer Service Agent about this problem
 - e) Provide your Community Group ID number
 - f) Provide your contact information (**optional**)
- 5) New challenges will be sent out one week before the beginning of the next Challenge period.
- 6) You **must** provide the Office of Neighborhoods with an active email address for your community association, so that we are able to maintain contact with you throughout the Challenge.

Please Note:

- Duplicate service requests for the same concern will not be counted.
- Always provide your identifying information when calling 311.
- 311 requests through email/website will NOT be counted as part of the challenge.
- If your concern is not addressed by the end of the months challenge, please email us with confirmation number @ Neighborhood@baltimorecity.gov

To Recognize Your Hard Work During the Challenge:

- a) District winners will receive a Mayoral Citation
- b) Citywide winners will receive a congratulatory letter and plaque from Mayor Dixon
- c) All winners will be showcased in the Dixon Report

If you are up for the Challenge, please email the Mayor's Office of Neighborhoods and Constituent Services at Neighborhood@baltimorecity.gov by Monday, July 30th.

For questions or concerns, please contact Cliff Sawyer, Associate Director, Mayor's Office of Neighborhoods, at 410-396-4735, Neighborhood@baltimorecity.gov.

As always, I am interested in what you think about our plan to make our city a dynamic place to LIVE, EARN, PLAY and LEARN. Please [email me](#) your comments or suggestions.

Sincerely,

Sheila Dixon
Mayor
Baltimore

Vote for HARBEL

**HARBEL Community Association Vying for
National Award**

HARBEL Community Organization is an umbrella group representing 25 community associations in North Baltimore.

Recently, HARBEL was selected as a regional winner of the Rezoom.com "A Better World" Contest. Now they are competing for a national award! The winning organization gets \$100,000!

To vote for HARBEL, go to www.rezoom.com/abetterworld, and follow the registration directions. Deadline for voting is August 10th!

Flicks from the Hill

Thursday Starting at 9pm, June 21-August 9

Thursdays at 9pm

Next Movie: August 9th *Field of Dreams* (1989)

FREE

The American Visionary Art Museum
800 Key Highway, Baltimore
www.AVAM.org

The American Visionary Art Museum's Hughes Family Outdoor Theater Presents "Flicks from the Hill", a series of free family films screened under the AVAM's 'Golden Hand'. On nights when a film is showing, the Museum is free from 5:00 pm – 9:00 pm.

GreenCityBaltimore / Gwynns Falls Trail Council Art on the Gwynns Falls Trail Photo Safari

August 12, 2007

Sunday, August 12

11:00 a.m. – 4:00 p.m.

Winans Meadow at Leakin Park
Baltimore

Pack your lunch and camera and bring your family, friends and neighbors to Winans Meadow at Leakin Park to view, enjoy, and photograph the 2007 Art on the Trail exhibit--brought to you by GreenCityBaltimore and the Gwynns Falls Trail Council.

Tour the show, talk with artists, historians and naturalists about the park, the Crimea Estate, and the Greater Gwynns Falls Trail.

Enjoy lots of fun events for adults and kids throughout the day including live music, a Native American "healing flute" exercise, "sun" photo projects, and the trains at the Crimea Estate.

Then participate in the GreenCityBaltimore photo contest at Flickr.com, with contest prizes to be awarded at the Art on the Trail's closing ceremony on Sept 2.

For more event info, see the GreenCityBaltimore [Events Page](#).

For more trail info/ directions to the trail, visit the Gwynns Falls [home page](#).

For event questions or to volunteer, contact Lois at greencitybaltimore@yahoo.com or (202) 302-1478.

CityScaping State Center Stakeholder Meeting

August 25, 2007

10:00 a.m – 4:00 p.m.

Shake & Bake Family Fun Center
1601 Pennsylvania Avenue
Baltimore

The State of Maryland, the City of Baltimore and the State Center Development Team, and the Neighborhood Alliance are actively planning for the future of State Center. On August 25th we will be brainstorming and sharing our greatest ideas and hopes for the future of State Center. Come and participate in this phase of CityScaping – “Vision” and consider the possibilities!

For more information visit www.statecenter.org

Baltimore Heritage Area Now Soliciting Grant Applications

Deadline is August 22, 2007

August 22, 2007 is the application deadline for the **Baltimore Heritage Area Small Cap Grant Fund**.

The Fund provides matching grants of up to \$10,000 for capital projects within the Baltimore Heritage Area. For a copy of the application and instructions, log on to www.baltimorecity.gov/government/heritage and click on “What are the benefits of inclusion in the Baltimore City Heritage Area?” and “view the application.”

For more information, contact Abbi Wicklein-Bayne
e-mail: abbi.wicklein-bayne@baltimorecity.gov
Phone: (443) 984-2369.

Baltimore Farmers' Market

Sundays Under the JFX

Baltimore Farmers' Market:

Everyone is invited to enjoy this one-of-a-kind shopping experience at economical prices. While strolling the market, guests can revel at the sight of the large quantity of the freshest fruits and vegetables, eggs, a variety of breads from Maryland area farmers, and delight in homemade treats. In addition, food vendors add spice to the market with cultural cuisine, popular pit beef sandwiches, pastries, cheeses, and gourmet treats.

Sundays, May 6 - December 23, 2007
8am to sellout, approximately noon

Holliday and Saratoga streets underneath the Jones Falls Expressway

Activities for the Whole Family

Special Events All Around Baltimore

The Baltimore City Department of Recreation and Parks offers activities for city residents and guests - educational hikes and walks, sports leagues, youth and senior activities, and fun for the family.

Please visit [Rec & Parks' Events Calendar](#) for dates and times.



TV25: The True View of Baltimore

You have received this email because you have requested email updates from the Dixon Report, or you have been identified as someone who may be interested. If you no longer wish to receive these updates, simply send a blank email to dixonreport-unsubscribe@lists.baltimorecity.gov.